



## **Direct Energy Regulated Services**

**Default Rate Tariff and Regulated Rate Tariff  
Application for Interim Rates True-Up and 2021 Bad Debt  
and Late Payment Charge Deferral Account Disposition**

**May 12, 2022**

**Alberta Utilities Commission**

Decision 27273-D01-2022

Direct Energy Regulated Services

Default Rate Tariff and Regulated Rate Tariff Application for Interim Rates True-Up and  
2021 Bad Debt and Late Payment Charge Deferral Account Disposition

Proceeding 27273

May 12, 2022

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**1 Decision summary**

1. In this decision, the Alberta Utilities Commission provides its findings on a Direct Energy Regulated Services (DERS) application to true up its interim rates for the default rate tariff (DRT) and the regulated rate tariff (RRT) and to dispose of the balance in the 2021 bad debt and late payment charge deferral account. The Commission-approved true-up amounts and deferral account balances are included in Table 1 and Table 2, respectively, and the Commission-approved rider amounts, which will be in place from June 1, 2022, to November 30, 2022, are included in Table 7. The Commission has also approved amounts to be included in the monthly gas cost flow-through rate (GCFR) for June 2022 to November 2022. The Commission has directed DERS to file a reconciliation report regarding the riders, and the Commission has found that DERS has complied with an outstanding direction from Decision 26207-D01-2021.<sup>1</sup>

**2 Procedural summary**

2. DERS filed the application on March 28, 2022. The Commission issued notice of the application on March 29, 2022, requiring interested parties to submit a statement of intent to participate by April 7, 2022. No statements of intent to participate were filed.

3. The Commission identified certain aspects of the application that required clarification and it required DERS to respond to information requests (IRs). DERS filed the IR responses on April 26, 2022. The Commission considers this date to be the close of record for the proceeding.

4. In reaching the determinations set out within this decision, the Commission has considered all relevant materials comprising the record. Accordingly, references in this decision to specific parts of the record are intended to assist the reader in understanding the Commission's reasoning relating to a particular matter and should not be taken as an indication that the Commission did not consider all relevant portions of the record with respect to that matter.

**3 Items to be addressed**

5. There are four areas to be addressed as part of this decision related to DERS' requests for Commission approval of:

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<sup>1</sup> Decision 26207-D01-2021: Direct Energy Regulated Services, 2020-2022 Default Rate Tariff and Regulated Rate Tariff – Negotiated Settlement Agreement, Proceeding 26207, June 4, 2021.

- (1) The differences between:
    - (i) the revenues that DERS would have had if final rates had been in place for January 1, 2020, to June 30, 2021; and
    - (ii) the actual revenues for the same period using the approved interim rates that were in place.
  - (2) The balances in DERS' 2021 bad debt and late payment charge deferral accounts.
  - (3) DERS' proposal to collect (or refund), as applicable, the combined amounts from areas (1) and (2) from its various DRT and RRT customers.
  - (4) DERS' proposal to file a subsequent application in which it will provide information about the differences between the DRT and RRT non-energy rider revenues or refunds and the approved combined balances the riders are designed to collect or refund.
6. A fifth area to be decided is whether DERS has complied with an outstanding direction from Decision 26207-D01-2021.
7. These five areas are addressed in sections 3.1 to 3.5.

### 3.1 Interim rates true-up amounts

8. DERS has several rates and charges that are approved by the Commission, including the following items that relate to the application:
- RRT non-energy charges for seven rate classes.<sup>2</sup> These are applied on a per site, per day basis.
  - DRT non-energy charges for three rate classes.<sup>3</sup> These are applied on a per site, per day basis.
  - DRT return margin charge on costs deemed eligible by the Commission, excluding the cost of gas: this is set as a dollar per gigajoule (\$/GJ) amount and applied on a consumption basis as part of the monthly commodity charge.
  - DRT charge for certain energy (gas) costs: this is set as a \$/GJ amount and applied on a consumption basis as part of the monthly commodity charge.
  - DRT monthly amount for labour costs related to gas procurement: this is included as part of the monthly commodity (gas) charge, which is set as a \$/GJ amount and applied on a consumption basis.
9. The Commission prefers to approve rates on a final, prospective basis, which allows customers to know the final rates they will pay for any billing period before the start of the

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<sup>2</sup> The seven rate classes are E1 (Residential); E2 (Small General); E3 (Large General); E4 (Oilfield); E5 (Farm); E6 (Lighting); and E7 (Irrigation).

<sup>3</sup> The three rate classes are G1 (General Service), which includes residential customers; G3 (Large Use Service); and G5 (Irrigation Service).

billing period. Once final rates are approved, they are not subject to any future revision or true-up because of a general prohibition against retroactive ratemaking. The Commission-approved interim rates stay in place until the final rates are approved. After the interim rate period ends, an application will be made to true up the interim rates to the final rates for the interim period. In the true-up of interim rates, the applicant calculates the difference between: (i) the revenues that it would have had if final rates had been in place for the interim rate period; and (ii) the actual revenues for the same period using the approved interim rates that were in place.

10. The interim rate period for this application is January 1, 2020, to June 30, 2021, which comprises two time periods during which the interim rates were different. The first time period is January 1, 2020, to September 30, 2020. The interim rates for this time period were approved in Decision 24237-D01-2019.<sup>4</sup> The second time period is October 1, 2020, to June 30, 2021. The interim rates for this time period were approved in Decision 25727-D01-2020.<sup>5</sup>

11. The revenue differences, or true-up amounts, that DERS calculated are included in various worksheets of Exhibit 27273-X0002. The Commission has listed these amounts in Table 1 below:

**Table 1. True-up amounts for January 1, 2020, to June 30, 2021, to be collected from customers**

Service charges	True-up amount to be collected (\$000)
RRT non-energy	
Rate class E1: residential	1,760.6
Rate class E2: small general	295.2
Rate class E3: large general	18.0
Rate class E4: oilfield	7.9
Rate class E5: farm	550.1
Rate class E6: lighting	17.9
Rate class E7: irrigation	1.5
RRT non-energy total	<u>2,651.2</u>
DRT non-energy	
Rate class G1: general service	2,993.4
Rate class G3: large use service	5.8
Rate class G5: irrigation service	2.0
DRT non-energy total	<u>3,001.2</u>
DRT return margin	<u>262.6</u>
DRT certain energy costs	<u>2,314.5</u>
DRT labour costs related to gas procurement	<u>3.8</u>

12. Based on its review of the calculations provided by DERS in Exhibit 27273-X0002, and the explanations provided by DERS regarding the calculations,<sup>6</sup> the Commission finds that

<sup>4</sup> Decision 24237-D01-2019: Direct Energy Regulated Services, 2019 Default Rate Tariff and Regulated Rate Tariff, Proceeding 24237, December 5, 2019.

<sup>5</sup> Decision 25727-D01-2020: Direct Energy Regulated Services, 2020 Default Rate Tariff and Regulated Rate Tariff Interim Rates Application, Proceeding 25727, September 14, 2020.

<sup>6</sup> The explanations were provided in Exhibit 27273-X0001 and in Exhibit 27273-X0017, DERS-AUC-2022APR12-001.

DERS has correctly calculated each of the true-up amounts. The Commission, therefore, approves the true-up amounts set out in Table 1 above.

### 3.2 2021 bad debt and late payment charge deferral account balances

13. DERS' 2020-2022 DRT and RRT revenue requirements and rates were determined through negotiations between DERS and two customer groups.<sup>7</sup> The negotiated settlement agreement (NSA) was approved by the Commission in Decision 26207-D01-2021.<sup>8</sup>

14. Section 2.1(j) of the NSA includes provisions respecting the bad debt and late payment charge components of the revenue requirements for 2020-2022, including the establishment of deferral accounts for both components for 2021 and 2022. The late payment charge deferral account balance for 2021 for the DRT is calculated as the difference between the actual DRT late payment charge revenue for 2021 and the forecast amount. The late payment charge deferral account balance for 2021 for the RRT is calculated the same way, using the applicable RRT amounts.

15. Whether the bad debt deferral account balance for 2021 for the DRT and the RRT results in a collection or refund to customers depends on whether the actual bad debt is greater than the forecast amount, or whether the actual is less than the forecast amount. For both the DRT and the RRT in 2021, the actual bad debt was less than the forecast amount and in accordance with the NSA, 75 per cent of the difference between the actual bad debt and the forecast amount is refunded to customers.<sup>9</sup>

16. The 2021 bad debt and late payment charge deferral account balances for the DRT and the RRT are included in Table 2:<sup>10</sup>

**Table 2. 2021 DRT and RRT bad debt and late payment charge deferral account balances**

	Deferral account balance (\$000)
DRT	
Bad debt	(4,498.8) refund to customers
Late payment charge	1,233.3 collection from customers
DRT: net (may not add up due to rounding)	(3,265.6) refund to customers
RRT	
Bad debt	(2,416.9) refund to customers
Late payment charge	614.4 collection from customers
RRT: net (may not add up due to rounding)	(1,802.6) refund to customers

17. Based on its review of the calculations provided by DERS in Exhibit 27273-X0002, and the explanations provided by DERS regarding the calculations,<sup>11</sup> the Commission finds that

<sup>7</sup> The two customer groups were the Office of the Utilities Consumer Advocate and the Consumers' Coalition of Alberta.

<sup>8</sup> The executed NSA is attached as Appendix 3 to Decision 26207-D01-2021.

<sup>9</sup> Details of the calculation of the bad debt deferral account balance for 2021 and 2022 are included in Section 2.1(j)(3) of the NSA.

<sup>10</sup> The figures in the table and the details of how they were calculated are included in Exhibit 27273-X0002.

<sup>11</sup> The explanations are provided in Exhibit 27273-X0001.



DERS has correctly calculated each of the deferral account balances for 2021. The Commission, therefore, approves the deferral account balances set out in Table 2.

### 3.2.1 Separation of the DRT net deferral account balance between energy and non-energy, and between rate classes

18. The \$3,265.6 thousand net balance in the DRT bad debt and late payment charge deferral account must be separated between the energy balance and the non-energy balance, and the non-energy balance is then separated between the three rate classes. In the application, DERS calculated the energy and non-energy balances of the \$3,265.6 thousand using the energy and non-energy forecast allocation percentages from the NSA. The non-energy balance for each rate class was calculated using the forecast number of bills allocation percentages from the NSA.<sup>12</sup>

19. The Commission asked DERS about using actual information to do the calculations and DERS responded that the use of actual information is preferred when available.<sup>13</sup> In response to a Commission request, DERS recalculated the energy and non-energy balances and the non-energy balances by rate class using actual information. The recalculated balances are in Table 3.<sup>14</sup>

**Table 3. Energy and non-energy balances by rate class of the 2021 DRT net bad debt and late payment charge deferral account balance**

	Deferral account balance refund to customers (\$000)
DRT energy balance	(809.3)
DRT non-energy balance by rate class	
Rate class G1: general service	(2,451.9)
Rate class G3: large use service	(2.8)
Rate class G5: irrigation service	(1.6)
DRT non-energy total balance (may not add up due to rounding)	(2,456.2)
DRT net balance (may not add up due to rounding)	(3,265.6)

20. The Commission agrees with DERS' response that when actual information is available, it should be used in the calculations because it reflects what occurred during the year, as opposed to using forecast information that reflects what was expected to occur in the year. Based on a review of the calculations provided by DERS in its response in Exhibit 27273-X0018, the Commission approves the energy and non-energy balances by rate class of the 2021 DRT net bad debt and late payment charge deferral account balance reproduced in Table 3.

### 3.2.2 Separation of the RRT net deferral account balance between rate classes

21. The \$1,802.6 thousand net balance in the RRT bad debt and late payment charge deferral account must be separated between the seven rate classes. In the application, DERS calculated the balance for each rate class using the forecast number of bills allocation percentages from the NSA.<sup>15</sup> The Commission asked DERS whether the methodology used in the NSA to allocate the

<sup>12</sup> These calculations are included in Exhibit 27273-X0002, worksheet '2021 Deferral Account.'

<sup>13</sup> Exhibit 27273-X0017, DERS-AUC-2022APR12-003(d).

<sup>14</sup> The details of the calculations of the figures in Table 3 are in Exhibit 27273-X0018, worksheet '2021 Deferral Account.'

<sup>15</sup> These calculations are included in Exhibit 27273-X0002, worksheet '2021 Deferral Account.'

bad debt expense and late payment charge revenue to each rate class should be used in calculating the net deferral account balances by rate class. In the NSA methodology, the amounts are separated between energy and non-energy, with the energy amount allocated to each rate class using load allocation percentages, and the non-energy amount allocated to each rate class using the number of bills allocation percentages. DERS agreed that the NSA methodology should be used.<sup>16</sup>

22. The Commission asked DERS about using actual information to do the calculation of the net deferral account balances by rate class, and DERS responded that the use of actual information is preferred when available.<sup>17</sup> In response to a Commission request, DERS recalculated the balances by rate class using the NSA methodology and actual information. The recalculated balances are in Table 4.<sup>18</sup>

**Table 4. Balances by rate class of the 2021 RRT net bad debt and late payment charge deferral account balance**

	Deferral account balance refund to customers (\$000)
RRT	
Rate class E1: residential	(1,162.7)
Rate class E2: small general	(221.6)
Rate class E3: large general	(16.8)
Rate class E4: oilfield	(20.3)
Rate class E5: farm	(364.4)
Rate class E6: lighting	(16.3)
Rate class E7: irrigation	(0.6)
RRT net balance (may not add up due to rounding)	(1,802.6)

23. The Commission agrees with DERS' response that when actual information is available, it should be used in the calculations because it reflects what occurred during the year, as opposed to using forecast information that reflects what was expected to occur in the year. The Commission also agrees with DERS that the NSA methodology should be used, in order to maintain consistency with how the forecast bad debt expense and late payment charge revenues were allocated to the seven rate classes. The methodology was agreed to by DERS and the two customer groups. Based on a review of the calculations provided by DERS in its response in Exhibit 27273-X0018, the Commission approves the balances by rate class of the 2021 RRT net bad debt and late payment charge deferral account balance reproduced in Table 4.

### **3.3 Proposal to collect or refund as applicable the combined interim rates true-up amounts and net bad debt and late payment charge deferral account balances**

24. The combined amounts from Table 1, Table 3 and Table 4 are set out in Table 5.

<sup>16</sup> Exhibit 27273-X0017, DERS-AUC-2022APR12-002(a).

<sup>17</sup> Exhibit 27273-X0017, DERS-AUC-2022APR12-004(d).

<sup>18</sup> The details of the calculations of the figures in Table 4 are in Exhibit 27273-X0018, worksheet '2021 Deferral Account.'

**Table 5. Combined interim rates true-up amounts and net bad debt and late payment charge deferral account balances**

	<b>Combined balances (\$000)</b>
<b>RRT non-energy</b>	
Rate class E1: residential	597.9 collection from customers
Rate class E2: small general	73.6 collection from customers
Rate class E3: large general	1.2 collection from customers
Rate class E4: oilfield	(12.4) refund to customers
Rate class E5: farm	185.6 collection from customers
Rate class E6: lighting	1.6 collection from customers
Rate class E7: irrigation	0.9 collection from customers
RRT non-energy total (may not add up due to rounding)	<u>848.6</u>
<b>DRT non-energy</b>	
Rate class G1: general service	541.5 collection from customers
Rate class G3: large use service	3.1 collection from customers
Rate class G5: irrigation service	0.4 collection from customers
DRT non-energy total	<u>545.0</u>
<b>DRT energy</b>	
DRT return margin	262.6 collection from customers
DRT certain energy costs	2,314.5 collection from customers
Bad debt and late payment charge	(809.3) refund to customers
	<u>1,767.8</u> collection from customers
DRT labour costs related to gas procurement	<u>3.8</u> collection from customers
DRT energy total	<u>1,771.6</u>

25. DERS proposed to refund or collect the combined balances relating to the RRT and DRT non-energy charges over the period from June 1, 2022, to November 30, 2022, through the addition of a rate rider on customers' bills.<sup>19</sup> DERS proposed to collect the \$1,767.8 thousand over the period from June 1, 2022, to November 30, 2022, as part of the GCFR for these months, as set out in Table 6. DERS indicated that these monthly amounts equal 1.7 per cent of the forecast gas purchases for the respective months.<sup>20</sup> DERS proposed to collect the \$3.8 thousand in June 2022, as part of the GCFR.

**Table 6. Amounts to include in the June 2022 to December 2022 GCFR to collect the \$1,767.8 thousand balance**

	<b>Amount to include in the GCFR (\$)</b>
June 2022	137,143
July 2022	105,484
August 2022	112,130
September 2022	221,382
October 2022	458,344
November 2022	733,279
Total	<u>1,767,762</u>

<sup>19</sup> Exhibit 27272-X0001, paragraphs 18 and 22.

<sup>20</sup> Exhibit 27273-X0018, worksheet 'DRT Return Margin.'

26. The RRT and DRT non-energy rate riders are set out in Table 7.<sup>21</sup>

**Table 7. RRT and DRT non-energy rate riders to be in place from June 1, 2022, to November 30, 2022**

	Non-energy rate riders (\$/day/site)
RRT non-energy	
Rate class E1: residential	0.050 charge to customers
Rate class E2: small general	0.046 charge to customers
Rate class E3: large general	0.027 charge to customers
Rate class E4: oilfield	(0.200) credit to customers
Rate class E5: farm	0.061 charge to customers
Rate class E6: lighting	0.002 charge to customers
Rate class E7: irrigation	0.145 charge to customers
DRT non-energy	
Rate class G1: general service	0.007 charge to customers
Rate class G3: large use service	0.034 charge to customers
Rate class G5: irrigation service	0.003 charge to customers

27. DERS indicated that for its DRT residential customers, the non-energy rate rider charge and the increased energy charges will result in the average monthly bills for June to November 2022 being 1.9 per cent higher.<sup>22</sup> For the RRT residential customers, the average monthly bills for June to November will be 0.8 per cent higher.<sup>23</sup>

28. The Commission approves DERS' proposal to combine the interim rates true-up amounts and the net bad debt and late payment charge deferral account balances. The Commission finds that combining the balances and applying for approval of the combined balances in one application is preferable from a regulatory efficiency perspective. The Commission also approves DERS' proposal to collect or refund, as applicable, the combined balances as set out in Table 5. The Commission considers that the six-month time period for the collection or refund of the combined RRT non-energy balances, the DRT non-energy balances and the DRT energy balance of \$1,767.8 thousand for the DRT return margin, certain energy costs and the energy component of the bad debt and late payment charge deferral account, is acceptable because it results in average monthly bill increases for residential DRT and RRT customers that are well below the 10 per cent threshold for rate shock. In addition, the Commission agrees with DERS that the \$3.8 thousand balance for the DRT energy labour costs related to gas procurement is diminutive when compared to the forecast gas cost purchases of \$8.0 million in June 2022,<sup>24</sup> and finds it reasonable for DERS to collect the \$3.8 thousand balance in one month.

<sup>21</sup> The details of the calculations are included in Exhibit 27273-X0018, worksheet 'RRT Non-Energy True up Rider' and worksheet 'DRT Non-Energy True Up Rider.'

<sup>22</sup> The energy charges will be 1.7 per cent higher, as calculated in Exhibit 27273-X0018, worksheet 'DRT Return Margin,' and the non-energy charges will be 0.2 per cent higher on average, which can be calculated using the information in Exhibit 27273-X0018, worksheet 'Rate Shock Calculation.'

<sup>23</sup> The non-energy charges will be 0.8 per cent higher on average, which can be calculated using the information in Exhibit 27273-X0018, worksheet 'Rate Shock Calculation.'

<sup>24</sup> Exhibit 27273-X0018, worksheet 'DRT Return Margin.'

29. Based on its review of the calculations provided by DERS in its response in Exhibit 27273-X0018, the Commission approves the RRT non-energy and DRT non-energy rider amounts set out in Table 7, effective from June 1, 2022, to November 30, 2022.

### **3.4 Proposal to file an application to provide actual rider revenue and forecast rider revenue**

30. The DRT energy balances in Table 1 and Table 3, which result in the combined balances shown in Table 5, are approved for collection as part of the monthly GCFR. The GCFR includes a deferred gas account mechanism, which means that there will be no differences between the approved DRT energy balances and what is collected from customers.

31. With respect to the DRT and RRT non-energy balances, the approved rate riders in Table 7 were calculated using a six-month forecast for site counts and are designed to collect or refund the combined RRT and DRT non-energy balances by rate class in Table 5. The actual amounts collected or refunded through the rate riders will likely be different than the combined balances, because the actual site counts for the six-month rider period will likely be different than the forecast site counts.

32. DERS proposed to submit an application by no later than January 31, 2023, that would include the actual amounts collected or refunded, the approved combined balances, and the resulting differences. It indicated that it would propose a treatment for the differences as part of that application.

33. The Commission considers that the information DERS proposes to submit will be beneficial and will allow the Commission and the two customer groups to assess the resulting excess collections and refunds and decide whether future rate riders are required. Therefore, the Commission approves DERS' proposal and directs DERS to file an application on or before January 31, 2023. The application must include the actual RRT and DRT non-energy rider revenues and refunds by rate class, the corresponding approved non-energy combined balances and the resulting differences. The application must also include DERS' comments on whether any of the resulting differences should be true up, and if they should be, how the true-ups should occur.

### **3.5 Compliance with direction from Decision 26207-D01-2021**

34. In paragraph 79 of Decision 26207-D01-2021, the Commission directed DERS to file an application for the true-up of its interim DRT and RRT rates from the period January 1, 2020, to June 30, 2021. The Commission directed that this application be filed after DERS had completed billing on interim rates for service to June 30, 2021.

35. On July 22, 2021, DERS filed a request to delay the filing of the interim rates true-up application, in order that it could be combined with the subsequent application for the disposition

of the 2021 bad debt and late payment charge deferral account balance.<sup>25</sup> On September 7, 2021, the Commission approved DERS' request.<sup>26</sup>

36. The Commission considers that the approval it granted on September 7, 2021, relieved DERS of the requirement to file the interim rates true-up application after the billing of interim rates for service to June 30, 2021, was completed. The Commission amended its direction to allow DERS to file the interim rates true-up as part of the application for disposition of the 2021 bad debt and late payment charge deferral account balance. The Commission finds that the application that is the subject of this decision demonstrates that DERS has complied with the amended direction from paragraph 79 of Decision 26207-D01-2021.

#### 4 Order

37. It is hereby ordered that:

- (1) Direct Energy Regulated Services' default rate tariff non-energy true-up riders, as reflected in Table 7 of this decision, and included in the rate schedules attached as [Appendix 3](#) and [Appendix 4](#) to this decision and labelled as Rider C on those rate schedules, are approved, effective from June 1, 2022, to November 30, 2022.
- (2) The monthly amounts totalling \$1,767,762 consisting of the true-up amounts for Direct Energy Regulated Services' default rate tariff return margin and default rate tariff energy costs, plus the energy balance of the default rate tariff bad debt and late payment charge deferral account, are approved for inclusion in the respective monthly gas cost flow-through rate filings for June 2022 to November 2022, as reflected in Table 6 of this decision.
- (3) The \$3,840 true-up amount for Direct Energy Regulated Services' default rate tariff labour costs related to gas procurement, as reflected in Table 5 of this decision, is approved for inclusion in the monthly gas cost flow-through rate filing for June 2022.
- (4) Direct Energy Regulated Services regulated rate tariff non-energy true-up riders, as reflected in Table 7 of this decision, and included in the rate schedules attached as [Appendix 5](#) to this decision and labelled as Rider C on those rate schedules, are approved, effective from June 1, 2022, to November 30, 2022.

Dated on May 12, 2022.

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<sup>25</sup> This request was filed in Proceeding 26207 but was not assigned an exhibit number because it was filed after the close of record.

<sup>26</sup> The Commission's approval was filed in Proceeding 26207 but was not assigned an exhibit number because it was filed after the close of record.

**Alberta Utilities Commission**

*(original signed by)*

Vincent Kostas  
Acting Commission Member

## Appendix 1 – Proceeding participants

<b>Name of organization (abbreviation)</b> <b>Company name of counsel or representative</b>
Direct Energy Regulated Services (DERS)

Alberta Utilities Commission
Commission panel V. Kostaszy, Acting Commission Member
Commission staff A. Sabo (Commission counsel) D. Mitchell E. Chu L. Bondad



## Appendix 2 – Summary of Commission directions

This section is provided for the convenience of readers. In the event of any difference between the directions in this section and those in the main body of the decision, the wording in the main body of the decision shall prevail.

1. The Commission considers that the information DERS proposes to submit will be beneficial and will allow the Commission and the two customer groups to assess the resulting excess collections and refunds and decide whether future rate riders are required. Therefore, the Commission approves DERS' proposal and directs DERS to file an application on or before January 31, 2023. The application must include the actual RRT and DRT non-energy rider revenues and refunds by rate class, the corresponding approved non-energy combined balances and the resulting differences. The application must also include DERS' comments on whether any of the resulting differences should be trued up, and if they should be, how the true-ups should occur..... paragraph 33

### Appendix 3 – DERS North gas DRT rate schedules effective June 1, 2022

[\(return to text\)](#)



Appendix 3 - DERS  
DRT North rate sche  
(consists of 6 pages)

## Appendix 4 – DERS South gas DRT rate schedules effective June 1, 2022

[\(return to text\)](#)



Appendix 4 - DERS  
DRT South rate sche  
(consists of 7 pages)

## Appendix 5 – DERS electricity RRT rate schedules effective June 1, 2022

[\(return to text\)](#)



Appendix 5 - DERS  
RRT rate schedules

(consists of 11 pages)



**DIRECT ENERGY REGULATED SERVICES**

**2022 FINAL RATE SCHEDULES**

**FOR DRT SERVICE IN ATCO GAS NORTH SERVICE TERRITORY**

**EFFECTIVE JUNE 1, 2022**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE G1 – LOW AND MID USE DELIVERY SERVICE  
ATCO GAS NORTH SERVICE TERRITORY**

Available to all customers eligible for ATCO Gas and Pipelines Ltd. North (AGPLN) Low Use Delivery Service.

**CHARGES:**

**Fixed Charges:**

plus	DERS Customer Charge	<b>\$0.294 per Day</b>
	DERS – Riders (as applicable)	<b>\$0.007 per Day</b>
	DERS – Rider C Approved by Decision 27273-D01-2022 (Effective June 1, 2022 to November 30, 2022)	
plus	AGPLN Delivery – Fixed Charge including Riders	

**Variable Charges:**

plus	DERS Gas Cost Flow-through Rate	<b>Rider “F”</b>
	AGPLN Delivery – Variable Charge including Riders	

Minimum Monthly Charge: **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE G3 – HIGH USE SERVICE  
ATCO GAS NORTH SERVICE TERRITORY**

Available to all customers eligible for ATCO Gas and Pipelines Ltd. North (AGPLN) High Use Delivery Service.

**CHARGES:**

**Fixed Charges:**

plus	DERS Customer Charge	<b>\$0.507 per Day</b>
	DERS – Riders (as applicable)	<b>\$0.034 per Day</b>

DERS – Rider C  
Approved by Decision 27273-D01-2022  
(Effective June 1, 2022 to November 30, 2022)

plus  
AGPLN Delivery – Fixed Charge including Riders

**Variable Charges:**

plus	DERS Gas Cost Flow-through Rate	<b>Rider “F”</b>
	AGPLN Delivery – Variable Charge including Riders	

Minimum Monthly Charge: **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
Rider "F" GAS COST FLOW-THROUGH  
ATCO GAS NORTH SERVICE TERRITORY**

To be applied to all energy sold to customers served under Rates Low Use Delivery Service, Mid Use Delivery Service, High Use Delivery Service.

**CHARGES:**

**Gas Cost Flow-through Rate:**

For customers served by ATCO Gas North:

For the Period TBD

**\$TBD per GJ**





**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
PRICE SCHEDULE**

1. Connection Charge (Section 4.1)	Amount of any applicable ATCO Gas charge
2. Reconnection Charge (Section 8.7)	Amount of any applicable ATCO Gas charge
3. Meter Reads, Off-Cycle Meter Reads or Meter Disputes	Amount of any applicable ATCO Gas charge
4. Meter Handling or Meter Relocations	Amount of any applicable ATCO Gas charge
5. Customer Usage Information	Amount of any applicable ATCO Gas charge
6. Dishonored Cheque	\$25.00
7. Late Payment Fee	1.5% per month of the amount outstanding
8. Fee for Credit Check	Amount equal to the cost of the credit check



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
GENERAL CONDITIONS  
ATCO GAS NORTH SERVICE TERRITORY**

**1. Approval of the Alberta Utilities Commission (AUC)**

All Rates and Riders of DERS are subject to approval by the AUC.

**2. Terms and Conditions of Service**

Service under all DERS' Rates and Riders are subject to the Terms and Conditions of Default Rate Service of DERS as approved by the AUC.

**3. Other ATCO Gas and Pipelines Ltd. (AGPL) Charges**

In addition to the AGPL charges specifically identified in these Rate Schedules, customer bills will include, as applicable, all AGPL charges or riders approved by the AUC.



**DIRECT ENERGY REGULATED SERVICES**

**2022 FINAL RATE SCHEDULES**

**FOR DRT SERVICE IN ATCO GAS SOUTH SERVICE TERRITORY**

**EFFECTIVE JUNE 1, 2022**

**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE G1 – LOW AND MID USE DELIVERY SERVICE  
ATCO GAS SOUTH SERVICE TERRITORY**

Available to all customers eligible for ATCO Gas and Pipelines Ltd. South (AGPLS) Low Use Delivery Service

**CHARGES:**

**Fixed Charges:**

plus	DERS Customer Charge	<b>\$0.294 per Day</b>
	DERS – Riders (as applicable)	<b>\$0.007 per Day</b>
	DERS – Rider C Approved by Decision 27273-D01-2022 (Effective June 1, 2022 to November 30, 2022)	
plus	AGPLS Delivery – Fixed Charge including Riders	

**Variable Charges:**

plus	DERS Gas Cost Flow-through Rate	<b>Rider “F”</b>
	AGPLS Delivery – Variable Charge including Riders	

Minimum Monthly Charge: **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE G3 – LARGE USE SERVICE  
ATCO GAS SOUTH SERVICE TERRITORY**

Available to all customers eligible for ATCO Gas and Pipelines Ltd. South (AGPLS) High Use Delivery Service.

**CHARGES:**

**Fixed Charges:**

plus	DERS Customer Charge	<b>\$0.507 per Day</b>
	DERS – Riders (as applicable)	<b>\$0.034 per Day</b>

DERS – Rider C  
Approved by Decision 27273-D01-2022  
(Effective June 1, 2022 to November 30, 2022)

plus  
AGPLS Delivery – Fixed Charge including Riders

**Variable Charges:**

	DERS Gas Cost Flow-through Rate	<b>Rider “F”</b>
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plus  
AGPLS Delivery – Variable Charge including Riders

Minimum Monthly Charge: **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE G5 – IRRIGATION DELIVERY SERVICE  
ATCO GAS SOUTH SERVICE TERRITORY**

Available to all customers eligible for ATCO Gas and Pipelines Ltd. South (AGPLS)  
Irrigation Delivery Service

**CHARGES:**

**Fixed Charges:**

plus	DERS Customer Charge	<b>\$0.244 per Day</b>
	DERS – Riders (as applicable)	<b>\$0.003 per Day</b>

DERS – Rider C  
Approved by Decision 27273-D01-2022  
(Effective June 1, 2022 to November 30, 2022)

plus  
AGPLS Delivery – Fixed Charge including Riders

**Variable Charges:**

	DERS Gas Cost Flow-through Rate	<b>Rider “F”</b>
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plus  
AGPLS Delivery – Variable Charge including Riders

Minimum Monthly Charge: **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
Rider "F" GAS COST FLOW-THROUGH  
ATCO GAS SOUTH SERVICE TERRITORY**

To be applied to all energy sold to customers served under Rates Low Use Delivery Service, Mid Use Delivery Service, High Use Delivery Service and Irrigation Delivery Service

**CHARGES:**

**Gas Cost Flow-through Rate:**

For customers served by ATCO Gas South:

For the Period TBD

**\$TBD per GJ**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
PRICE SCHEDULE**

1. Connection Charge (Section 4.1)	Amount of any applicable ATCO Gas charge
2. Reconnection Charge (Section 8.7)	Amount of any applicable ATCO Gas charge
3. Meter Reads, Off-Cycle Meter Reads or Meter Disputes	Amount of any applicable ATCO Gas charge
4. Meter Handling or Meter Relocations	Amount of any applicable ATCO Gas charge
5. Customer Usage Information	Amount of any applicable ATCO Gas charge
6. Dishonored Cheque	\$ 25.00
7. Late Payment Fee	1.5% per month of the amount outstanding
8. Fee for Credit Check	Amount equal to the cost of the credit check





**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
GENERAL CONDITIONS  
ATCO GAS SOUTH SERVICE TERRITORY**

**1. Approval of the Alberta Utilities Commission (AUC)**

All Rates and Riders of DERS are subject to approval by the AUC.

**2. Terms and Conditions of Service**

Service under all DERS' Rates and Riders are subject to the Terms and Conditions of Default Rate Service of DERS as approved by the AUC.

**3. Other ATCO Gas and Pipelines Ltd. (AGPL) Charges**

In addition to the AGPL charges specifically identified in these Rate Schedules, customer bills will include, as applicable, all AGPL charges or riders approved by the AUC.



**DIRECT ENERGY REGULATED SERVICES**

**2022 FINAL RATE SCHEDULES**

**FOR ELECTRICITY RRT SERVICE**

**EFFECTIVE JUNE 1, 2022**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E1 – RESIDENTIAL SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D11 – Standard Residential Service.

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge **\$0.460 per Day**  
plus

DERS – Riders (as applicable) **\$0.050 per Day**

DERS – Rider C  
Approved by Decision 27273-D01-2022  
(Effective June 1, 2022 to November 30, 2022)

plus  
AE Delivery – Customer Charge including Riders

**Variable Charges:**

DERS Energy Charge Applicable to Rate E1 **Rider “P”**  
plus

AE Delivery – Energy Charge including Riders

**Minimum Monthly Charge: Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E2 – SMALL GENERAL SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D21 Standard Small General Service and Price Schedule D22 Small General Service – Energy Only

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge	<b>\$0.488 per Day</b>
plus DERS – Riders (as applicable)	<b>\$0.046 per Day</b>

DERS – Rider C  
Approved by Decision 27273-D01-2022  
(Effective June 1, 2022 to November 30, 2022)

plus  
AE Delivery - Customer Charge including Riders

plus  
AE Delivery - Demand Charge including Riders

**Variable Charges:**

DERS Energy Charge Applicable to Rate E2	<b>Rider “P”</b>
plus AE Delivery - Energy Charge including Riders	

**Minimum Monthly Charge:** **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E3 – LARGE GENERAL SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D31 Large General Service/Industrial, Price Schedule T31 Large General Service/Industrial Transmission Connected, and Price Schedule D32 Generator Interconnection and Standby Power.

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge **\$0.718 per Day**

plus

DERS – Riders (as applicable) **\$0.027 per Day**

DERS – Rider C

Approved by Decision 27273-D01-2022  
(Effective June 1, 2022 to November 30, 2022)

plus

AE Delivery - Customer Charge including Riders

plus

AE Delivery - Demand Charge including Riders

**Variable Charges:**

DERS Energy Charge Applicable to Rate E3 **Rider “P”**

plus

AE Delivery – Energy Charge including Riders

**Minimum Monthly Charge:**

**Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E4 – OILFIELD SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D41 Small Oilfield and Pumping Power.

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge	<b>\$0.491 per Day</b>
plus DERS – Riders (as applicable)	<b>- \$0.200 per Day</b>
DERS – Rider C Approved by Decision 27273-D01-2022 (Effective June 1, 2022 to November 30, 2022)	
plus AE Delivery - Customer Charge including Riders	
plus AE Delivery - Demand Charge including Riders	

**Variable Charges:**

DERS Energy Charge Applicable to Rate E4	<b>Rider “P”</b>
plus AE Delivery – Energy Charge including Riders	

**Minimum Monthly Charge:**

**Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E5 – FARM SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D56 Farm Service.

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge	<b>\$0.484 per Day</b>
plus DERS – Riders (as applicable)	<b>\$0.061 per Day</b>
DERS – Rider C Approved by Decision 27273-D01-2022 (Effective June 1, 2022 to November 30, 2022)	
plus AE Delivery - Customer Charge including Riders	
plus AE Delivery – Demand Charge including Riders	

**Variable Charges:**

DERS Energy Charge Applicable to Rate E5	<b>Rider “P”</b>
plus AE Delivery – Energy Charge including Riders	

**Minimum Monthly Charge:** **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E6 – LIGHTING SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D61 Street Lighting Service and Price Schedule D63 Private Lighting Service.

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge*	<b>\$0.242 per Day</b>
plus DERS – Riders (as applicable)	<b>\$0.002 per Day</b>
DERS – Rider C Approved by Decision 27273-D01-2022 (Effective June 1, 2022 to November 30, 2022)	
plus AE Delivery - Customer Charge including Riders	
plus AE Delivery - Demand Charge including Riders	

**Variable Charges:**

DERS Energy Charge Applicable to Rate E6	<b>Rider “P”</b>
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**Minimum Monthly Charge:** **Fixed Charges**

\* The Customer Charge applies per Site





**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
RATE E7 – IRRIGATION PUMPING SERVICE**

Available to all customers eligible for ATCO Electric Ltd. (AE) Price Schedule D25 Irrigation Pumping Service.

**CHARGES:**

**Fixed Charges:**

DERS Customer Charge	<b>\$0.506 per Day</b>
plus DERS – Riders (as applicable)	<b>\$0.145 per Day</b>
DERS – Rider C Approved by Decision 27273-D01-2022 (Effective June 1, 2022 to November 30, 2022)	
plus AE Delivery - Customer Charge including Riders	
plus AE - Demand Charge including Riders	

**Variable Charges:**

DERS Energy Charge Applicable to Rate E7	<b>Rider “P”</b>
plus AE Delivery - Energy Charge including Riders	

**Minimum Monthly Charge:** **Fixed Charges**



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
Rider "P" ENERGY CHARGE SCHEDULE**

To be applied to all energy sold to customers served under Rates E1, E2, E3, E4, E5, E6 and E7.

**Energy Charge Schedule:**

Energy Charge Applicable to Rate <b>E1</b>	<b>\$TBD per kWh</b>
Energy Charge Applicable to Rate <b>E2</b>	<b>\$TBD per kWh</b>
Energy Charge Applicable to Rate <b>E3</b>	<b>\$TBD per kWh</b>
Energy Charge Applicable to Rate <b>E4</b>	<b>\$TBD per kWh</b>
Energy Charge Applicable to Rate <b>E5</b>	<b>\$TBD per kWh</b>
Energy Charge Applicable to Rate <b>E6</b>	<b>\$TBD per kWh</b>
Energy Charge Applicable to Rate <b>E7</b>	<b>\$TBD per kWh</b>



**DIRECT ENERGY REGULATED SERVICES  
(DERS)  
PRICE SCHEDULE**

- |   |   |
|---|---|
| 1. Reconnection Charge<br>(Section 8.7)                           | Amount of any applicable ATCO Electric charge |
| 2. Meter Reads,<br>Supplementary Meter<br>Reads or Meter Disputes | Amount of any applicable ATCO Electric charge |
| 3. Interval Meter Usage Data                                      | Amount of any applicable ATCO Electric charge |
| 4. Dishonoured Cheque   | \$25.00                                       |
| 5. Late Payment Fee   | 1.5% per month of the amount outstanding      |
| 6. Fee for Credit Check   | Amount equal to the cost of the credit check  |

## **DIRECT ENERGY REGULATED SERVICES (DERS) GENERAL CONDITIONS**

### **1. Approval of the Alberta Utilities Commission (AUC)**

All Rates and Riders of DERS are subject to approval by the AUC.

### **2. Terms and Conditions of Service**

Service under all DERS' Rates and Riders are subject to the Terms and Conditions of Regulated Rate Service of DERS as approved by the AUC.

### **3. Other ATCO Electric Ltd. (AE) Charges**

In addition to the AE charges specifically identified in these Rate Schedules, customer bills will include, as applicable, all other AE charges and Riders as well as any Power Factor Corrections and Price Options, levied by AE and approved by the AUC.